

Matthew Paper, DDS

IMPORTANT INFORMATION FOR INSURANCE PATIENTS

As a courtesy to our patients, we will file insurance claims on your behalf. This office will make every reasonable effort to collect covered amounts from your insurance company.

We must emphasize that as your dental provider, our relationship is with YOU, the patient, NOT the insurance company. **Please be familiar with your insurance guidelines and policies.**

As insurance regulations are constantly changing, please be aware of the following:

Cleanings: Some insurance companies cover your cleaning visits “twice per calendar year” while others require “6 months and a day”. Some insurance companies are now using a “floating calendar year” which means they consider your first hygiene visit from the date that specific policy change took place. For example, if your policy begins 1/1/19 and your first cleaning is 2/13/19, you are allowed one more cleaning within 12 months of the 2/13/20 date. For the “floating calendar year” the next cleaning **MUST** be **AFTER** 2/14/2020 (a year and a day).

X-rays: It has also come to our attention that some insurance policies are changing the frequency of bitewing radiographs (cavity detecting x-rays). The majority of companies will pay every 12 months, however, some are now paying every 18 months and some 24 months. Our office follows the recommendations made by Dr. Paper as to your specific needs.

Please read and sign:

I understand that I am ultimately responsible for knowing my insurance benefits, coverage policies and any limitations of my dental insurance. I also understand that I am financially responsible for all charges whether or not services are paid by insurance.

Signature: _____ Date _____

Printed name: _____

By signing this form you are acknowledging that this applies to all family members.

If you have any questions at all please do not hesitate to contact us. 410-531-6600